

# Solvay User Guide

SAP Ariba Enterprise Account creation & management

### **User Guide - Introduction**



The purpose of this guide is to help suppliers understand Solvay's Purchase Orders and invoices management process via their account on the new Solvay Digital platform. Here we will more specifically discuss the configuration and management of your "Enterprise account".

### How to use this guide:

- Use buttons in the upper right side of the screen.
   The short notice on the right of the screen shows what they allow you to do.
- Click on the Hyperlink available on the different screens to navigate through the content.

Go Back to the General Agenda

Go Back to the first page of the section

Go Back to the previous page

Go to the next page





### **SAP Ariba User Guide**

#### Section 1

**SAP Ariba Network Enterprise Account** configuration & Management

Section 2\*

**Purchase Order** Management

Section 3\*\* **Invoice Creation** and Submission

The following sections are covered in separate User Guide Documents that you can find in the same webpage than this User Guide:

\*Section 2 : Purchase Order Management : Solvay\_Purchase\_Order\_User\_Guide (Enterprise) (Available on same web page)

\*\*Section 3 : Invoice Creation & Submission: Solvay Invoice Creation User Guide (Enterprise) (Available on same web page)



### **SAP Ariba User Guide**



#### **Section 1**

SAP Ariba Network Account configuration

#### Section 2

Purchase Order Management

#### Section 3

**Invoice Creation** and Submission

#### 1. Account Creation

- Accept Invitation
- New on Ariba or Existing Account
- Register as a User

#### 2. Company Settings

- Enterprise Account Homepage
- Company Profile
- Customer relationship
- Users
- Notifications
- Application Subscription
- Electronic Order Routing
- Electronic Invoice Routing
- Accelerated Payments

#### 3. Advanced Functionalities

- User account Browser
- My Account
- Contact Information Preferences



### **Account Creation**

#### **Accept Invitation:**

The invitation is also referred to as the Trading Relationship Request, or TRR. This email contains information about transacting electronically with Solvay

 $\rightarrow$  Click on the link in the emailed letter to proceed to the landing page.



To Solvay Supplier,

Solvay will use Ariba's Solution as the technology platform to send electronic purchase orders (PO's) and receive invoices. To participate in this key initiative, we invite and request you to accept the trading relationship letter and register yourself on the Ariba network.

We realize that this new process represents a change for suppliers and therefore, our project team is doing everything for you to make this transition as easy and smooth as possible. An Ariba Network representative will reach out to you for next steps to be ready for transactions in first quarter of 2019.

Thanks to a specific agreement we settled, the usage of Ariba network for Solvay transactions will be at no cost to you.

#### ACTION REQUIRED

Your customer, **Solvay SA**, is changing the way they do business with their valued suppliers. The goal is to make the process by which your company receives purchase orders and/or gets paid as efficient as possible.

To enable your company to process orders or invoices with Solvey, click the link below to get started :



(Please click the above, whother or not you have an existing account on the Ariba Network.)

If this invitation did not reach the appropriate person in your company, please forward as needed.

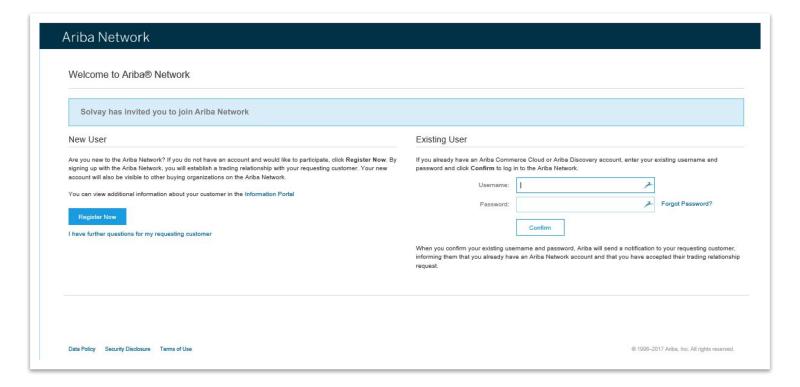


### **Account Creation**

#### Select what correspond to your profile:

**First Time User** 

**Existing User** 

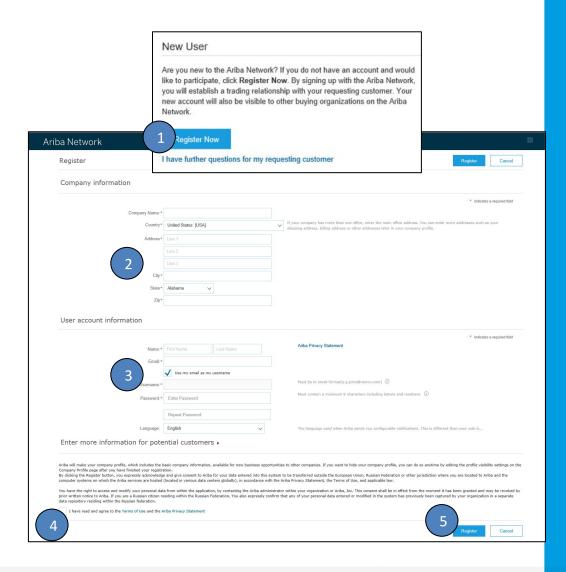




### **Account Creation**

#### Register as a User

- 1. Click Register Now.
- 2. Enter Company Information fields marked required with an asterisk (\*) including:
  - a. Company Name
  - b. Country
  - c. Address
- 3. Enter User Account information marked required with an asterisk (\*) including:
  - a. Name
  - **b.** Email Address
  - Username (if not the same as email address)
  - d. Password
- 4. Accept the Terms of Use by checking the box.
- 5. Click Register to proceed to your home screen.





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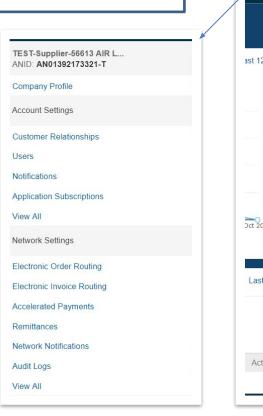


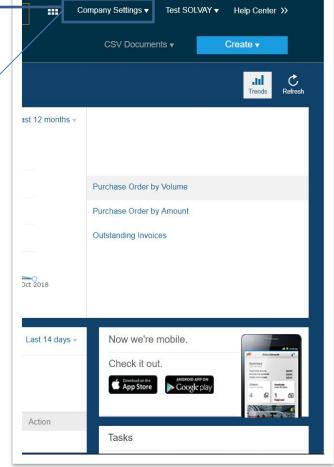
Supplier account must be configured within the "Company Settings" section

Click on Company Settings to access to the configuration menu :

This menu gives you access to different pages that will help you to configure your company profile.

- Customer Relationships
- Users
- Notifications
- Application Subscription
- ...









The company profile section allows our suppliers to maintain all key information about their company, such as their key contacts, the addresses, type of business, Etc.

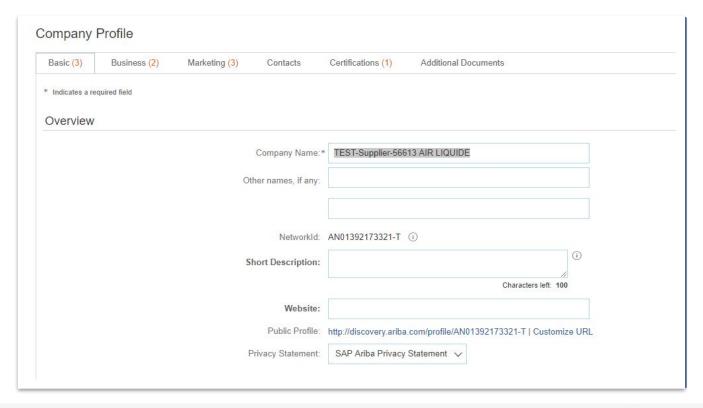
	Company Profile
TEST-Supplier-56613 AIR L	Basic (3) Business (2) Marketing (3) Contacts Certifications (1) Additional Documents
ANID: AN01392173321-T	Indicates a required field
Company Profile	Overview
Assessed Coddings	Company Name:*   TEST-Supplier-56613 AIR LIQUIDE
Account Settings	Other names, if any:
Customer Relationships	W. W. W. W. W. C.
Users	NetworkId: AN01392173321-T ①  Short Description:
Notifications	Characters left: 100
A Part of the Control	Website:
Application Subscriptions	Public Profile: http://discovery.ariba.com/profile/AN01392173321-T   Customize URL  Privacy Statement: SAP Ariba Privacy Statement >
View All	Thus obtained.
Network Settings	Address
	Address 1:* QUAI D'ORSAY
Electronic Order Routing	Address 2:  Postal Code: * 75321
Electronic Invoice Routing	City:* Paris
Accelerated Payments	State:
Section (Section (Sec	Country:* France [FRA]
Remittances	Additional Company Addresses
Network Notifications	Address Name † Address ID VAT ID Tax ID Address Country Legal Profile Status**
Audit Logs	No items Create
View All	** This column displays your registration stifus with Arbeit's accredited service provides.
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Product and Service Categories, Ship-to or Service Locations, and Industries  Product and Service Categories*
	Enter the products and services your company provides. Peologis made by buyers will be matched to you based on the product and service collegatives you enter below.





#### **Company Profile**

The Company Profile section contains 6 tabs were you can add information about your company. Beware to fill in fields that are mandatory and to give as much information as you can so you'll have more chances to increase your activities with your existing and potential clients. Here's some example of fields that you'll be able to fill in.







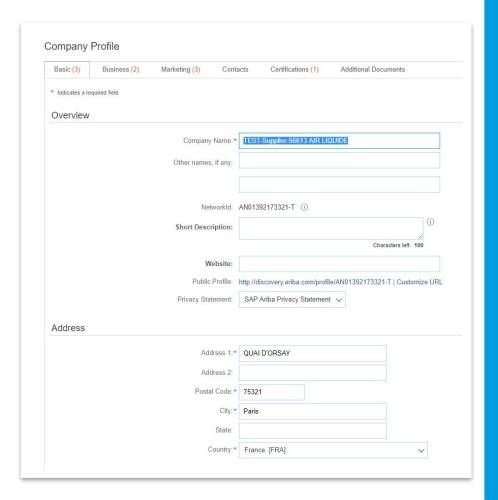
#### **Company Profile**

#### **Basics:**

In this section, you have to give information about the company:

- → Overview : Company Name, Network ID, Description, Website, ...
- → Address : Address, postal code, City, Country, ...

Once you have filled all the fields and especially those with a mandatory status, Click on Save and Close the page to come back to the SAP Ariba Network Homepage.







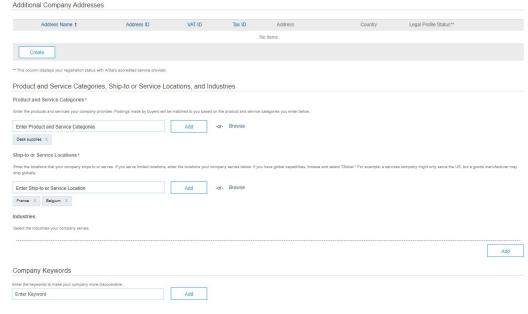
#### **Company Profile**

#### **Basics:**

In this section, you also have to give following information:

- → Additional Company Addresses
- → Product and Service Categories,
   Ship-to or Service Locations, and
   Industries
- → Company Keywords

Once you have filled all the fields and especially those with a mandatory status, Click on Save and Close the page to come back to the SAP Ariba Network Homepage.





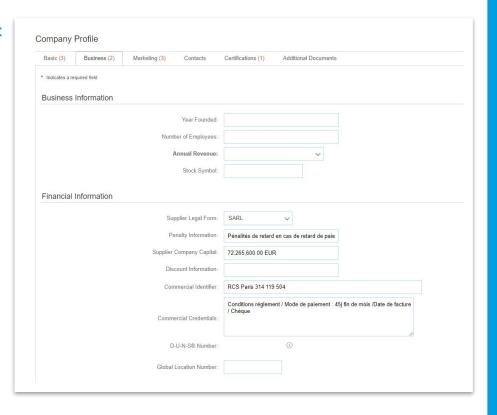


#### **Company Profile**

#### **Business:**

In this section, you have to give information about commercial and fiscal aspect of the company:

- → Business Information: Year Founded, Number of Employees, Annual Revenue, Stock Symbol
- → Financial information: Supplier legal form, Penalty Information, Supplier Company Capital, discount information, ...



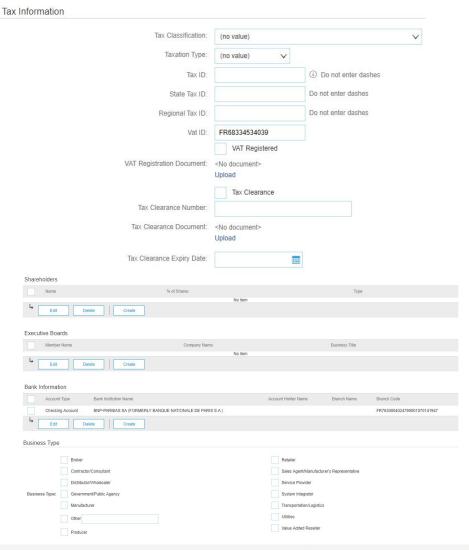




#### **Company Profile**

#### **Business:**

- → **Tax Information :** Tax Classification, Tax Type, Tax ID, VAT ID, ...
- → **Shareholders:** Clic edit to add Shareholder or "delete" to delete one.
- → **Executive boards:** Clic edit to add Shareholder or "delete" to delete one.
- → **Bank Information:** Clic edit to add Shareholder or "delete" to delete one.
- → Business Type: Flag the Business corresponding to your Company.







#### **Company Profile**

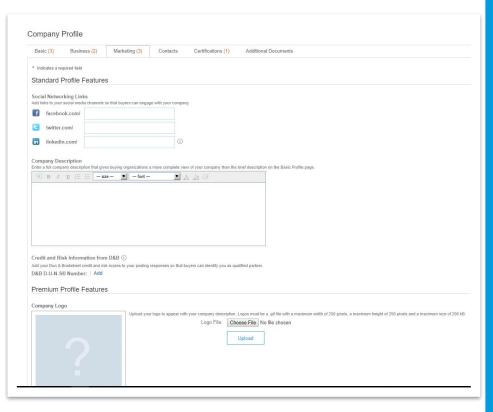
#### Marketing:

In this section, you have to give information about marketing politics that improve your visibility for potential clients:

- → Standard Profile Features
  - Social Network Link Company Description Credit and Risk Information from D&B
- → Premium Profile Features Company Logo

Attachments
External Links

→ Showcases





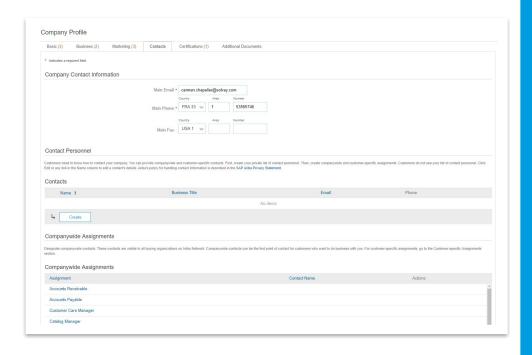


#### **Company Profile**

#### **Contacts:**

In this section, you have to give information about your Company's contacts:

- → Company Contact Information : Main Mail, Main Phone and Main FAX
- → Contact Personnel
- → Companywide Assignments
- → Customer-specific
- → Assignment





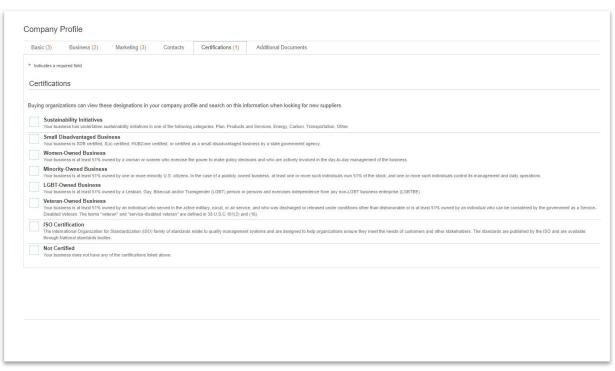


#### **Company Profile**

#### **Certifications:**

On the Certifications tab, you set up diversity certifications and green initiatives for your company, such as

- Sustainability Initiatives
- Small Disadvantages
  Business
- Women-Owned Business
- Minority-Owned Business.
- ..



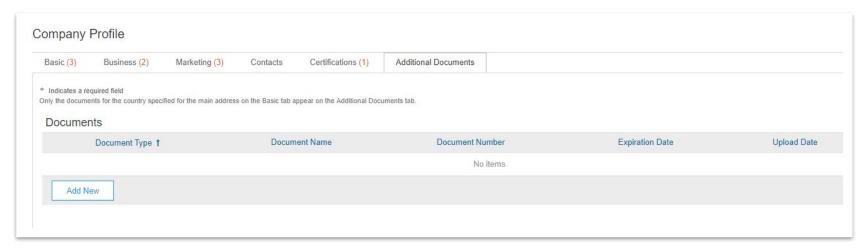
→ Select the certifications that apply to your company and complete the required information. Existing customers can see these certifications in your company profile, and potential customers can search for suppliers based on these certifications.





#### **Company Profile**

#### **Additional Documents**



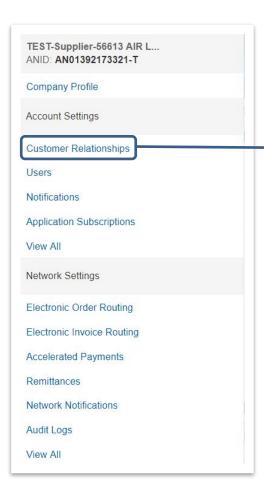
In the Additional Documents tab, you attach and display documents that are relevant to your company profile.

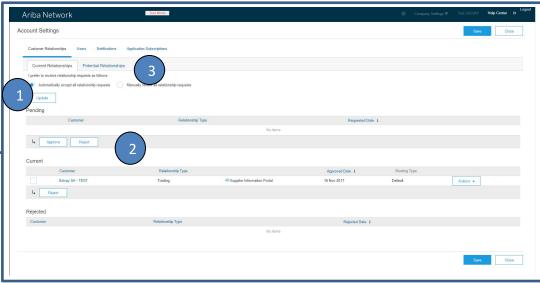
By default, the documents required by the country in which you operate are displayed in this tab. This country is determined by the primary address entered in the Basic Profile tab of your company profile.





#### **Customer relationship**



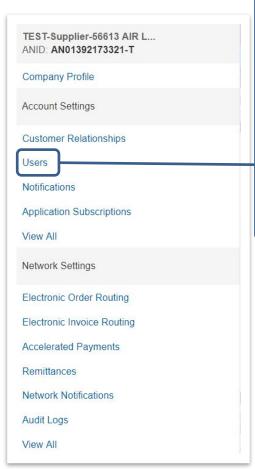


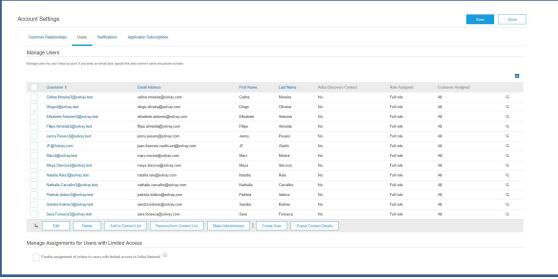
- 1. Choose to accept customer relationships manually or automatically.
- 2. In the Pending section, you can approve or reject relationship requests. In the Current section, you can review the profiles and information portals of your current customers. You can also check rejected customers in the Rejected section.
- 3. Find potential customers in the Potential Relationships tab.





#### **Users**





The role of administrator is automatically associate to the name and ID of the user entered at the subscription and configuration of the account. As administrator You have to:

- Ensure the configuration and the good management of your Account.
- Create Roles and Users → Administrator have to create users and give a role to each one of them.





#### **Users - Creation/Edit**

# In the "manage Users" Page

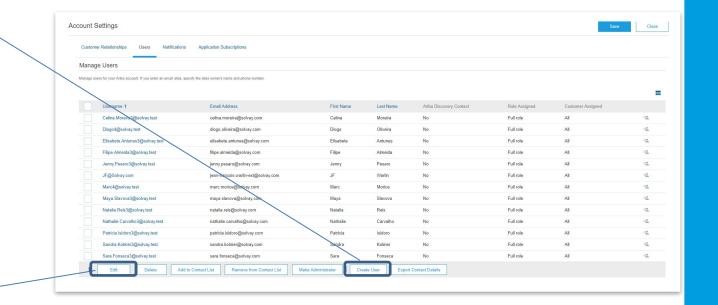
**Creation:** 

- Click on Create,
- Add all relevant information on the user,
- Assign a role,
- Click on DONE

#### **Edit:**

#### In the "manage Users" Page

- Click on Edit,
- You can Reinitialize Password, update information, edit roles, delete users, Add/delete users from the contact list, assign administrator role to a user.
- Click on DONE



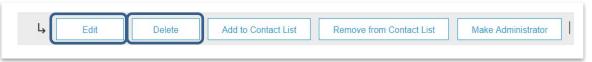




#### Role - Creation



- ightarrow To create Role : In the user page, in the "Manage User Roles" section,
- Click on Create Role,
- Write down the name and description of the role,
- Add authorisations and assign those authorisation to the role,
- Click on save



→ To Edit or delete,

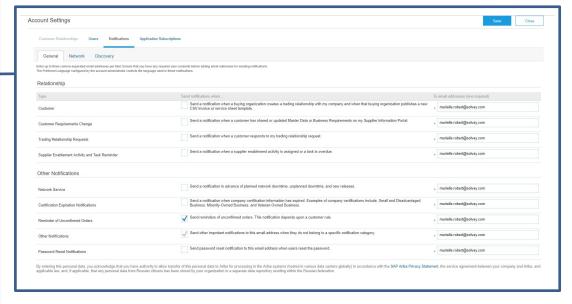
In the action zone, click on Edit or Delete





#### **Notifications**

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Company Profile	
Account Settings	
Customer Relationships	
Users	
Notifications	
Application Subscriptions	
View All	
Network Settings	
Electronic Order Routing	
Electronic Invoice Routing	
Accelerated Payments	
Remittances	
Network Notifications	
Audit Logs	
View All	



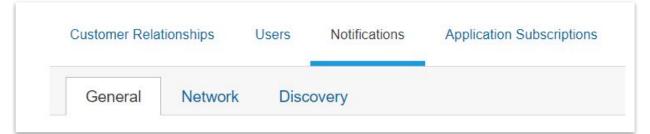




#### **Notifications**

#### Notifications are grouped by type of solution

- General
- Network
- discovery



#### The Notification Section allows you to choose the notification and the address where you want to send it.

- Flag the Notification you want to receive,
- Fill the Email fields with one, two or three different addresses. If you need more than three addresses, you will have to create a distribution list and add it in the right field.
- Click on Save.

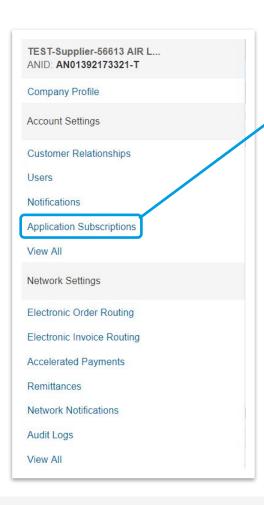
#### If you want Ariba to stop sending you notifications,

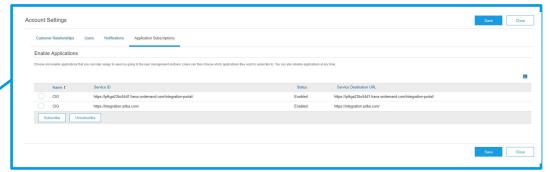
- Unflag the notification box. Ariba will keep your email address but will stop the notification sending
- Click on Save





#### **Application Subscription**



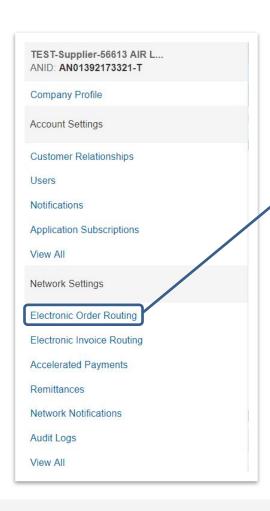


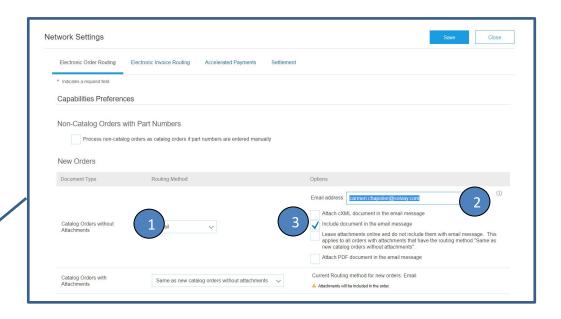
- On the Application Subscriptions table, you can choose and enable applications that you can later assign to users by going to the user management sections.
- Users can then choose which applications they want to subscribe to.
- · You can also disable applications at any time





#### **Electronic Order Routing**





- 1. The only sending method used for Purchase Order is via Email.
- 2. You can specify up to 5 comma-separated email addresses.
- 3. Select Include document in the e-mail message.

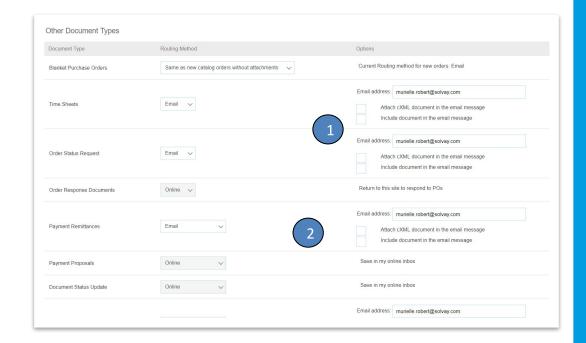




#### **Electronic Order Routing** - Configuration

#### **Notifications:**

- Select "Same as new catalog orders without attachments" for order changes and other document types to automatically duplicate your settings, or set them to your preferences.
- 2. Specify Email method and a user for sending order response documents (confirmations).
- 3. Click on Save.









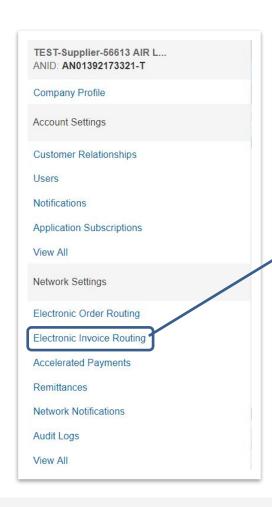
#### **Electronic Order Routing** - Notes

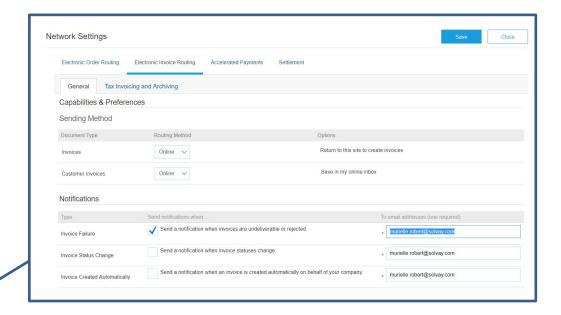
- If your company uses software to block unwanted messages, you must configure it to allow messages from Ariba Network. Ariba Network uses the following address as the email address: ordersender-prod@ansmtp.ariba.com.
- If you are away from the office, you can use the absence notification feature of your e-mail client ("out of the office" or holidays) to respond to order messages. Your out-of-office notification should include one of the following phrases to prevent the failure to send new orders in configured mailboxes with an absence notification: out of office / on vacation / on vacation / traveling to another city / traveling outside / unavailable until / unavailable to / abroad / meeting outside
- When Ariba Network detects that an absence notification contains one of these sentences, it indicates that it has received the absence notification in the log of the order history, which prevents the order from changing to the status of Failure.





#### **Electronic Invoice Routing**





The only sending method used for invoices is via Email.

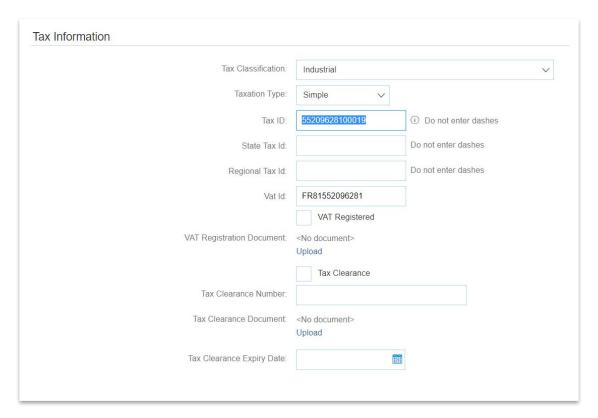
In the Notification section, choose the rules concerning the reception and which users will receive the notifications.

Flag "Send a notification when invoices are undeliverable or rejected".





#### **Electronic Invoice Routing**

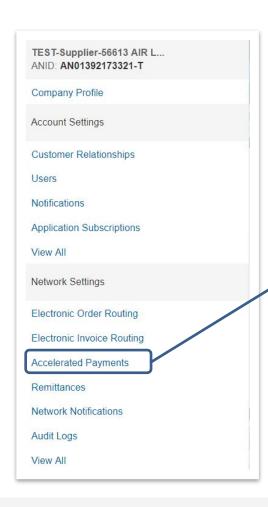


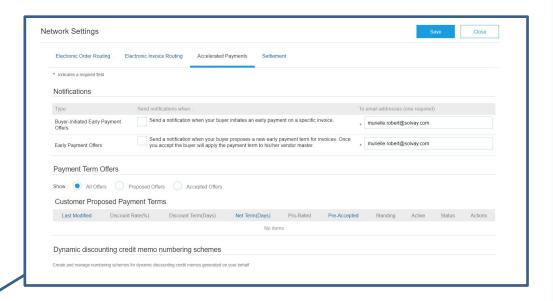
→ Click Tax Information on the Tax Filing and Billing subtab to enter the VAT number and other associated data.





#### **Accelerated Payments**





#### In this table you will be able to configure followings:

- Notifications concerning earlier payments
- Payment Term Offers
- (Dynamic Discounting Credit memo numbering schemes)



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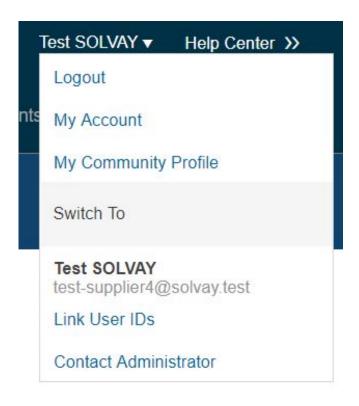
### **Advanced Functionalities**

#### **User Account Browser**

Click on your name at the top right to access the user account browser. This allows you to:

- Quickly access your user account information and settings.
- Associate your different user accounts;
- Access your test account.

Note: When multiple user accounts are associated, the user account's browser displays the different accounts.







### **Advanced Functionalities**

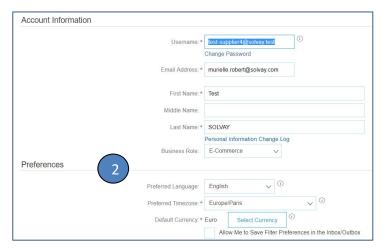
#### **My Account**

1. Click My Account to view your user settings.



2. Click Finish or update all required fields with an asterisk.

Note: If you change your username or password, consider using it when you next log in.







### **Advanced Functionalities**

Hide personal information if necessary, by checking the corresponding box in the Contact information Preferences section

Contact Information Preferences
Click the following check box to hide all personal contact information in this section from other organizations, except organizations that you have a trading relationship with or any you have explicitly initiated or responded to with an intent to do business.
Hide my personal contact information.



### **Contact – Help - Links**

#### **Useful links**

FAQ and actualities around Ariba Network : <a href="https://connect.ariba.com/anfaq.htm">https://connect.ariba.com/anfaq.htm</a>

Statistic Ariba Cloud: <a href="http://trust.ariba.com">http://trust.ariba.com</a>

→ Detailed information and last notifications about problems related to the products and the planned Ariba update periods.

Ariba Discovery: <a href="http://www.ariba.com/solutions/discovery-for-suppliers.cfm">http://www.ariba.com/solutions/discovery-for-suppliers.cfm</a>

Notifications Ariba Network: <a href="http://netstat.ariba.com">http://netstat.ariba.com</a>

→ Information concerning update, new versions and new functionalities.





### **Contact - Help**

**Email Address** 

Please address all your questions to the Following Email Address:

Ariba.Support@Solvay.com



# **Thank You**



### **Driving Services Excellence**

**BARCELONA BAD ZURZACH ONSAN QINGDAO** CHEVIGNY **LONGVIEW** 

